ERPConnect Services

Telkomsel optimizes its SAP Master Data Management with ERPConnect Services

Workflow-supported SAP master data maintenance

After migrating their ERP systems to SAP, Telkomsel was faced with the challenge of finding a way to maintain SAP master data with the help of a SharePoint-based approval workflow. The aim was for each business unit to be able to submit a request to change the master data, for example to register a new supplier or update customer data. The request then had to be approved by the responsible department (Procurement, Accounting, Financing, etc.) and created automatically in SAP.

Telkomsel was looking for a stable, sophisticated, and cost-effective solution to automatically transfer the approved data to SAP. The wireless carrier found exactly what they were looking for from the SAP interface specialist Theobald Software: Their **ERPConnect Services** software makes it possible to seamlessly integrate SAP and SharePoint. The high degree of product maturity, Theobald Software's excellent reputation, and the attractive price conditions were the decisive factors.

> "ERPConnect Services has allowed us to optimize our master data management process in SAP. The software is able to seamlessly integrate two apparently unconnected systems (SharePoint and SAP) with little effort and at reasonable costs."
>
> **Abdur Rifai**, Manager IT ERP Core Finance, PT Telekomunikasi Selular

At first, Telkomsel used the free test version of the software, which convinced them that they discovered the ideal solution with ERPConnect Services. Thanks to Theobald Software's uncomplicated support, Telkomsel also found the implementation process to be very straightforward.

Digital master data management: from request to SAP transfer

All of the data is now fully approved in SharePoint before being transferred to S4/HANA. Thanks to ERPConnect Services, the wireless carrier's SharePoint platform is seamlessly integrated into SAP. From request submission to approval by the responsible department all the way to entering the changes in SAP, the approval process is now fully digital from start to finish. All changes to master data can be easily traced: The time that the change was requested and approved and by whom is all completely transparent.

Moreover, Telkomsel was able to meet their requirements in terms of approval workflows for master data maintenance without having to invest in additional, costly SAP products.

Project overview

Client
Telkomsel (PT Telekomunikasi Selular)

The challenge
Maintaining SAP master data by using approval workflows on a SharePoint platform

Solution
ERPConnect Services

Added value
Minimal costs compared to the use of additional SAP products, automated data transfer within the approval process framework, integration of SharePoint and SAP

The client
Telkomsel (PT Telekomunikasi Selular) is an Indonesian wireless network provider. The company, which was founded in 1995, is headquartered in Jakarta and has more than 5,000 employees. With more than 167 million customers, Telkomsel is currently Indonesia's largest wireless carrier. Their wireless network provides coverage to more than 90 percent of the Indonesian population. Read more at: www.telkomsel.com.

THEOBALD
SOFTWARE